



OYSTER NETWORKS

REPORT FAULTS TO YOUR RETAILER

To report a problem with the electricity supply on our network, please contact your retailer

RETAILER INFORMATION (updated July 2023)

CONTACT ENERGY CUSTOMER SERVICE TEAM

0800-80-9000

MERIDIAN ENERGY POWER OUTAGE

0800-496-496

MERCURY – EX TRUSTPOWER

0800-10-18-10

GENESIS ENERGY

0800-300-400

NOVA ENERGY CONTACT CENTRE

0800-668-236

ENERGY ONLINE

0800-086-400

POWERSHOP

0800-462-668